



PLAZA CHATRIUM
Pointplus⁺

YOUR REMARKABLE REWARDS

Welcome to Chatrium Point Plus +

A world of remarkable rewards awaits. From now on, whenever you stay with us, you'll earn membership points that you can use to redeem a wide range of rewards. It's our way of saying thank you for your continued loyalty to Chatrium Hotels & Residences.

Membership is absolutely free and you will immediately begin collecting points when you stay at our Hotels & Residences (except Chatrium Residence Riverside Bangkok). Join us today and discover our remarkable rewards, crafted just for you.

Yours sincerely,
Rudee Sanguandeekul
Corporate Director of Sales and Marketing

Chatrium Point Plus +

Members of Chatrium Point Plus are exclusively welcomed to a remarkable reward programme crafted especially for our loyal guests. To sign up for Chatrium Point Plus, simply complete the online application form at **www.chatriumpointplus.com**. Once it's approved we will send you your unique membership number, a username and a password to gain access to the Chatrium Point Plus members' website.

How It Works

Earning points couldn't be more simple. For every booking, you'll earn points that you can accumulate at Chatrium Hotel Riverside Bangkok, Chatrium Hotel Royal Lake Yangon, Emporium Suites by Chatrium, Chatrium Golf Resort Soi Dao Chanthaburi, Chatrium Residence Sathon Bangkok and Maitria Hotel Sukhumvit 18 - A Chatrium Collection.

You'll earn 1 Point for every THB 50 or US\$ 2 spent at our properties.

Members can redeem accommodation privileges at Chatrium Hotel Riverside Bangkok, Chatrium Hotel Royal Lake Yangon, Emporium Suites by Chatrium, Chatrium Golf Resort Soi Dao Chanthaburi, Chatrium Residence Sathon Bangkok, and Maitria Hotel Sukhumvit 18 - A Chatrium Collection. Members can redeem meeting and banquet privileges at Chatrium Hotel Riverside Bangkok and Chatrium Residence Sathon Bangkok.

To check your existing points, log-on to the Chatrium Point Plus website at any time, where you can also reserve the remarkable rewards you'd like to redeem.

www.chatriumpointplus.com

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CHATRIUM

HOTEL

RIVERSIDE · BANGKOK



Chatrium Hotel Riverside Bangkok

Gift Voucher 2 Nights

4,200 points

Grand Suite One Bedroom, River View with Breakfast

2,200 points

Grand Room City View with Breakfast

2,000 points

Grand Room River View (Room only)

Gift Voucher 1 Night

1,500 points

Grand Room River View with Breakfast

Upgrades

5,000 points

A full day meeting package for 10 persons with 2 coffee breaks and 1 lunch

1,500 points

Complimentary one extra bed

500 points

Upgrade room from City View to River View

Voucher for F&B

1,000 points

THB 2,000 voucher

300 points

• One complimentary Breakfast

• THB 900 voucher

150 points

• THB 300 voucher

50 points

• THB 100 voucher

Laundry Shop

500 points

THB 900 baht

150 points

THB 300

CHATRIUM HOTEL

ROYAL LAKE · YANGON



Chatrium Hotel Royal Lake Yangon

Gift Voucher for Room Nights

5,000 points

- 1 night in a Chatrium Club Room with Breakfast
- 2 night stay in a Deluxe Room with Breakfast

4,200 points

1 night upgrade to Deluxe Suite Room with Two Breakfasts

3,000 points

1 night in a Deluxe Room with Breakfast

1,500 points

2-ways airport transfer

1,000 points

1-way airport transfer

Voucher for F&B

1,000 points

US\$ 65 (THB 2,000)

500 points

US\$ 30

50 points

US\$ 5

Voucher for Nemita Spa

1,500 points

Gift voucher for 2 hours Thai Traditional Massage

1,000 points

Gift voucher for 1 hour Thai Traditional Massage

Voucher for Laundry Shop

300 points

US\$ 30 (THB 900)

City Gift Card

5,000 points

3,600 Baht voucher for City Gift Card - Kyats 110,000, US\$ 82

4,200 points

3,200 Baht voucher for City Gift Card - Kyats 95,000, US\$ 70

3,000 points

2,000 Baht voucher for City Gift Card - Kyats 60,000, US\$ 45


EMPORIUM SUITES
BY CHATRIUM
BANGKOK



Emporium Suites by Chatrium

Gift Voucher 1 Night

5,000 points

Two-Bedroom Deluxe Suite with Breakfast

3,000 points

One-Bedroom Deluxe with Breakfast

1,500 points

Studio Deluxe with Breakfast

500 points

- 1 night room upgrade to One-Bedroom Deluxe with Breakfast
- Upgrade in Studio Super Deluxe with Breakfast

1,000 points

Complimentary One-Way Airport Transfer

Voucher for food only at Emporia Restaurant

1,500 points

THB 3,000

1,000 points

THB 2,000

150 points

THB 300

50 points

THB 100

Voucher for Laundry Shop

300 points

THB 600

150 points

THB 300

Voucher for Room, Mini Bar and Laundry

300 points

THB 600

CHATRIUM RESIDENCE

SATHON · BANGKOK



Chatrium Residence Sathon Bangkok

Voucher 1 night stay

5,000 points

1-night stay in a Three-Bedroom Deluxe Suite with Breakfast

4,200 points

1-night stay in a Two-Bedroom with Breakfast

2,000 points

1-night stay in a One Bedroom Suite with Two Breakfasts

1,500 points

1-night stay in a Studio Room with Breakfast

Voucher for Green Leaf Spa

5,000 points

THB 10,000 voucher for Green Leaf Spa

1,000 points

1-hour Thai Traditional Massage at Green Leaf Spa

150 points

THB 300

Voucher for F&B

1,500 points

THB 2,000 voucher for Food & Beverage at Albricias

500 points

THB 1,000 voucher for Albricias Restaurant

50 points

THB 100 voucher for Albricias Restaurant

Voucher for Laundry Shop

300 points

THB 600

150 points

THB 200

4,200 points

A full-day meeting package for 10 persons with 2 coffee breaks and 1 lunch

1,000 points

1-way airport transfer (Toyota Camry) at Chatrium Residence Sathon Bangkok

MAITRIA HOTEL

SUKHUMVIT 18

A CHATRIUM COLLECTION



Maitria Hotel Sukhumvit 18 - A Chatrium Collection

Gift Voucher 1 Night

1,500 points

Studio Superior with Breakfast

1,000 points

1 way airport transfer (Toyota Camry)

CHATRIUM

GOLF RESORT

SOI DAO · CHANTHABURI



Chatrium Golf Resort Soi Dao Chanthaburi

Gift Voucher 1 Night

1000 points

Deluxe Room with Breakfast

ALL REWARDS

15,000 points

- 20,000-Baht voucher for Emporium/Siam Paragon

10,000 points

- 15,000-Baht voucher for Emporium/Siam Paragon

5,000 points

- 10,000-Baht voucher for Green Leaf Spa, Chatrium Residence Sathon Bangkok
- 8,000-Baht voucher for Emporium/Siam Paragon
- 1-night stay in a Two-Bedroom Deluxe Suite with Breakfast, Emporium Suites by Chatrium
- 4,000-Baht voucher for Emporium/Siam Paragon
- 1 night stay in a Three Bedroom Deluxe Suite with Breakfast, Chatrium Residence Sathon Bangkok
- 1-night stay in a Chatrium Club Room with Breakfast, Chatrium Hotel Royal Lake Yangon
- A full-day meeting package for 10 persons with 2 coffee breaks and 1 lunch at Chatrium Hotel Riverside Bangkok
- 2-night stay in a Deluxe Room with Breakfast, Chatrium Hotel Royal Lake Yangon
- 3,600 Baht voucher for City Gift Card: Kyats 110,000, US\$ 82 Chatrium Hotel Royal Lake Yangon

4,200 points

- 2-night stay in a Grand Suite One-Bedroom - River View with Breakfast, Chatrium Hotel Riverside Bangkok
- 1-night upgrade to a Deluxe Suite Room with Breakfast for 2, Chatrium Hotel Royal Lake Yangon
- A full-day meeting package for 10 persons with 2 coffee breaks and 1 lunch, Chatrium Residence Sathon Bangkok
- 1-night stay in a Two-Bedroom with Breakfast, Chatrium Residence Sathon Bangkok
- 3,200 Baht voucher for City Gift Card: Kyats 95,000, US\$ 70 Chatrium Hotel Royal Lake Yangon

3,000 points

- 1-night stay in a One-Bedroom Deluxe with Breakfast, Emporium Suites by Chatrium
- 1-night stay in a Deluxe Room with Breakfast, Chatrium Hotel Royal Lake Yangon
- 2,000 Baht voucher for City Gift Card: Kyats 60,000, US\$ 45 Chatrium Hotel Royal Lake Yangon

2,200 points

- 2-night stay in a Grand Room – City View with Breakfast, Chatrium Hotel Riverside Bangkok

2,000 points

- 2,500-Baht voucher for Emporium/Siam Paragon
- 1-night stay in a One-Bedroom with Breakfast, Chatrium Residence Sathon Bangkok
- 2-night stay in Grand Room River View (Room only), Chatrium Hotel Riverside Bangkok

1,500 points

- 2,000-Baht voucher for Emporium/Siam Paragon
- 1-night stay in a Studio Deluxe with Breakfast, Emporium Suites by Chatrium
- 1-night stay in a Grand Room - River View with Breakfast, Chatrium Hotel Riverside Bangkok
- 1-night stay in a Studio Superior with Breakfast, Maitria Hotel Sukhumvit 18 - A Chatrium Hotel Collection
- Voucher valued 3,000 Baht at The Emporia Restaurant, Emporium Suites by Chatrium
- 2,000-Baht voucher for food & beverage at Albricias, Chatrium Residence Sathon Bangkok
- 1-night stay in a Studio Room with Breakfast, Chatrium Residence Sathon Bangkok
- 2-ways airport transfer Chatrium Hotel Royal Lake Yangon
- Complimentary One Extra Bed at Chatrium Hotel Riverside Bangkok
- Gift Voucher for 2-hour Thai Traditional Massage at Nemita Spa, Chatrium Hotel Royal Lake Yangon

1,000 points

- 2,000-Baht voucher for food only at The Emporia Restaurant, Emporium Suites by Chatrium
- 2,000-Baht voucher for food & beverage, Chatrium Hotel Riverside Bangkok
- 2,000-Baht voucher for food & beverage, Chatrium Hotel Royal Lake Yangon
- 1,500-Baht voucher for Emporium/Siam Paragon
- 1-way airport transfer Chatrium Hotel Royal Lake Yangon
- 1 night stay in Deluxe Room with Breakfast for two persons at Chatrium Golf Resort Soi Dao Chanthaburi
- 1-way airport transfer (Toyota Camry) at Chatrium Residence Sathon Bangkok
- 1-way airport transfer at Emporium Suites by Chatrium
- 1-way airport Transfer (Toyota Camry) at Maitria Hotel Sukhumvit 18-A Chatrium Collection

500 points

- 1-night room upgrade to a One-Bedroom Deluxe with Breakfast, Emporium Suites by Chatrium
- 900-Baht voucher for Laundry Shop at Chatrium Hotel Riverside Bangkok
- 800-Baht voucher for Emporium/Siam Paragon
- Gift Voucher for 1-hour Thai Traditional Massage at Green Leaf Spa, Chatrium Residence Sathon Bangkok
- Gift Voucher for 1-hour Thai Traditional Massage at Nemitia Spa, Chatrium Hotel Royal Lake Yangon
- US\$ 30 Food & Beverage voucher, Chatrium Hotel Royal Lake Yangon
- Upgrade room from City View to River View, Chatrium Hotel Riverside Bangkok
- 1,000-Baht voucher for Albricias Restaurant, Chatrium Residence Sathon Bangkok
- 1-night room upgrade to a Studio Super Deluxe with Breakfast, Emporium Suites by Chatrium

300 points

- 900-Baht voucher for Food and Beverage, Chatrium Hotel Riverside Bangkok
- 900-Baht voucher for Laundry Shop, Chatrium Royal Lake Yangon
- 500-Baht voucher for Emporium/Siam Paragon
- 600-Baht voucher for Room, Mini Bar and Laundry, Emporium Suites by Chatrium
- 600-Baht voucher for Laundry Shop, Emporium Suites by Chatrium
- Complimentary Breakfast for one person, Chatrium Hotel Riverside Bangkok

150 points

- 600-Baht voucher voucher for Laundry Shop, Chatrium Residence Sathon Bangkok
- 300-Baht voucher for food and beverage, Chatrium Hotel Riverside Bangkok
- 300-Baht voucher for Green Leaf Spa, Chatrium Residence Sathon Bangkok
- 300-Baht voucher for food and beverage, Emporium Suites by Chatrium
- 300-Baht voucher for Laundry Shop, Emporium Suites by Chatrium
- 200-Baht voucher for Emporium/Siam Paragon
- 200-Baht voucher for Laundry Shop, Chatrium Residence Sathon Bangkok

50 points

- 300-Baht voucher for Laundry Shop, Chatrium Hotel Riverside Bangkok
- 100-Baht voucher for food and beverage, Chatrium Hotel Riverside Bangkok
- US\$ 5 voucher for food and beverage, Chatrium Hotel Royal Lake Yangon
- 100-Baht voucher for food and beverage, Emporium Suites by Chatrium
- 100-Baht voucher for food and beverage, Chatrium Residence Sathon Bangkok

TERMS & CONDITIONS

Chatrium Point Plus is a loyalty program developed and managed by Chatrium Hotels & Residences (CHR), headquartered in Bangkok, Thailand. The purpose is to recognize and reward our most valued supporters.

The following Terms & Conditions define the provisions and requirements of participation in Chatrium Point Plus, which allows the members to collect points based on qualifying bookings at the participating CHR properties and to benefit from the Chatrium Point Plus rewards.

1. Definitions and Interpretations

- 1.1. "CHR" refers to Chatrium Hotels and Residences
- 1.2. "Loyalty program" refers to Chatrium Point Plus.
- 1.3. "Loyalty member" or "member" refers to Chatrium Point Plus members, either as an individual or a company, whose application for membership has been accepted by CHR and assigned a membership number, username and password. "Members" refers to all the members of the program.
- 1.4. "Loyalty points" or "points" refers to the reward points which are defined in Sections 4 & 5 below.
- 1.5. "Participating properties" Thailand: Chatrium Hotel Riverside Bangkok, Emporium Suites by Chatrium, Chatrium Golf Resort Soi Dao Chanthaburi, Chatrium Residence Sathon and Maitria Hotel Sukhumvit 18 – A Chatrium Collection
Myanmar: Chatrium Hotel Royal Lake Yangon

2. Entry into Chatrium Point Plus

- 2.1. Chatrium Point Plus is open to individual or company clients who make a direct booking at any of the participating properties through their reservations Department or the Chatrium Website. Bookings are made through a third party site (such as OTA, Travel agents, etc.), are not eligible for points relating to that particular stay.
- 2.2. Points are based on the net daily room rate.
- 2.3. Membership is free and is not transferable.
- 2.4. Loyalty members are subject to and must comply with the Terms and Conditions relating to Chatrium Point Plus.
- 2.5. Employees of CHR and travel agents are not permitted to participate in Chatrium Point Plus.

3. Registration/Information

- 3.1. Companies can join the Chatrium Point Plus as "Corporate Members". Registration for corporate membership must be applied under the company e-mail address.
- 3.2 Points earned by "Corporate" membership is automatically accrued to the corporate account. It is not owned by any individual associated with the company; neither can the points be transferred to any other person and/or entity.

3.3. Registration is made by completing the membership application online at <http://www.chatriumpointplus.com>

3.4. The potential member is to provide current, accurate, and truthful information about themselves on the membership application form.

As a member, they are also required to update such mandatory registration details when needed to ensure that they remains current, accurate, truthful and complete at all times through the Chatrium Point Plus website or by contacting the CHR Corporate Office at 28 Charoenkrung Soi 70, Bangkoklame, Bangkok 10120, Thailand.

T: +66(0) 2307 8888 F: +66(0)2307 8899 E: plus@chatrium.com

3.5. The member's enrollment date is the date when membership application has been registered in Chatrium Point Plus.

3.6. Each member will automatically receive a membership number, username, and password to allow access to <http://www.chatriumpointplus.com>. This data will be sent to the member's email address.

3.7. The member must use their membership number each time they make a reservation via a website booking, email or by phone to earn points.

4. Collecting Loyalty Points

- 4.1. Each member of the Chatrium Point Plus can receive points for bookings. Receiving points entitles the member to redeem the rewards.
- 4.2. Points will be updated by the CHR Corporate Office and reflected in the member's account in the system within two (2) working days after the member's departure date from the hotel.
- 4.3. Points are added according to the principle of 1 point=Baht 50 (Bangkok properties) or 1 point = US\$ 2 (Yangon property) of qualifying revenue achieved by "accommodation based on daily rates." The points will only become valid when recorded in the member's account maintained by the CHR corporate office.
- 4.4. Accrued points are not redeemable for cash or any other form of credit, or exchangeable for other rewards.
- 4.5. Members can check their available points at any time by logging onto <http://www.chatriumpointplus.com> You will need to provide your membership number, username and password to access this information online.

5. Drawing Loyalty Points–Ordering Rewards

5.1. To redeem your points for gift vouchers, CHR requires member to utilize the first booking in sequence and the corresponding generating revenue with participating Chatrium-branded hotels:

Thailand: Chatrium Hotel Riverside Bangkok, Emporium Suites by Chatrium, Chatrium Golf Resort Soi Dao Chanthaburi, Chatrium Residence Sathon and Maitria Hotel Sukhumvit 18 – A Chatrium Collection

Myanmar: Chatrium Hotel Royal Lake Yangon

Loyalty points entitle the member to choose rewards from Chatrium Point Plus.

5.2. On collection of sufficient points, the member may redeem points "by reserving the reward online at <http://www.chatriumpointplus.com>

5.3. Loyalty points are not awarded for cancelled bookings or bookings which have not been paid for in full.

5.4. Loyalty points are not transferable and may not be redeemed by anyone else other than the member.

5.5. Upon receipt of a redemption request, the CHR Corporate Office will process the order and will contact the member within seven (7) working days. Together with the request, the member must submit a photocopy of their passport or I.D. card for processing.

Voucher rewards can be picked up at the CHR Corporate Office within fifteen (15) working days after notification or voucher rewards can be mailed to the address specified in the member's file. CHR will not be held responsible or liable for vouchers that are lost or stolen in the mail. The member must pay 3% withholding tax on merchandise or products that exceeds Baht 1,000 in value.

5.6. If a particular item of merchandise or product is no longer available or is out of stock, CHR reserves the right to cancel, change or substitute the reward at any time with or without prior notice.

5.7. Voucher rewards are not exchangeable, refundable or redeemable for cash and cannot be replaced if lost or stolen. Additional Terms & Conditions appearing on the voucher reward imposed by the merchant or retailer will also apply.

5.8. The relevant number of points rewarded will be deducted automatically from the member's account. The point movement is recorded in the history of the member's account.

5.9. Members cannot redeem points for room rewards towards free stay during the Christmas season (December 23 - January 3). Room rewards are subject to availability and require 3 days advance reservation.

5.10. Reward stays are valid for 1, 2 or 3 consecutive nights per stay at any of the participating Chatrium-branded properties. Stays are subject to space availability and hotels also reserve the right to impose black-out periods.

5.11. A maximum of 15 vouchers can be used per time only.

6. Membership Cancellation

6.1. CHR reserves the right to terminate any Chatrium Point Plus membership and revoke any and all unredeemed points for reasons that include, but are not limited to:

- failure to comply with the Terms and Conditions
- supplying false or misleading information, or misuse of this loyalty program
- violation of any law or regulation in connection with the use of membership privileges
- failure to pay for hotel charges
- issuing a cheque to a participating CHR property that is returned for insufficient funds or is invalid for any reason
- commission of fraud or abuse involving any portion of this loyalty program
- physical, verbal or written abuse of CHR properties, or CHR personnel, or action in any other way deemed detrimental to the program as may be determined by CHR at its sole discretion.

6.2. All points once redeemed to rewards are final. They cannot be changed or cancelled.

7. General Terms & Conditions

7.1. Membership in the Chatrium Point Plus program and all related benefits are offered at the sole discretion of CHR. CHR reserves the right, from time to time, to restrict, suspend or otherwise alter aspects of these Terms & Conditions with or without any prior notice to the members.

7.2. Any such changes will be shown in the Terms & Conditions on <http://www.chatriumpointplus.com> and will become effective immediately unless stated otherwise. CHR will attempt to notify active members of major changes, but will not be liable for failure to do so and members will nevertheless be bound by the changes.

7.3. CHR is the final authority as to the interpretation of these Terms & Conditions and other questions or disputes regarding the Chatrium Point Plus program.

7.4. CHR can suspend or terminate the Chatrium Point Plus program at any time it deems necessary. In such cases, CHR shall give advance written notice to the members.

7.5. Terms & Conditions are available to members in English only.

INSTANT REDEMPTION REWARDS

Collecting Loyalty Points

Chatrium Point Plus is open to individuals or corporate clients who make a direct booking at any of the participating properties through their Reservations Department or the Chatrium website. Bookings made through a third party site (such as OTA, travel agents, etc.), are not eligible for points relating to that particular stay.

Points will be calculated as follows:

Daily room rate: 1 point = THB 50 (Bangkok properties)
1 point = U\$D 2 (Yangon property)

Points will be updated by the CHR Corporate Office and reflected in the member's account in the system within two (2) working days after the member's departure date from the hotel.

Live an immediately remarkable experience at Chatrium Hotels & Residences. Why wait for your CPP rewards? Now, members can take advantage of our hassle-free instant redemption program via the Chatrium App and redeem valuable points instantaneously. This fast-track redemption is the ultimate in convenience and an extra way to recognize and thank our loyal members.

How it works

The simple steps to redeem point instantly:

Step 1 – Download the CPP mobile application via IOS or Android and apply for a membership to earn points.

Step 2 – Click on the “Instant Redemption” Membership to earn points. E-vouchers are available for redemption and to make your selection. E-vouchers are electronic certificates that hold value for Chatrium Point Plus.

Terms and Conditions

These terms and conditions govern the entitlement of Chatrium Point Plus members to receive instant rewards by using their earned CPP points.

Eligibility & Participation

1. Members are eligible to make a request for an Instant Redemption Reward if they are a member in good standing of Chatrium Point Plus.
2. A membership number is required as proof of eligibility.
3. When making a request, the member must have enough qualifying points to be eligible for the reward.

Instant Redemption Options

1. Instant Redemption Rewards are offered at the following participating Chatrium Hotels & Residences:
Thailand: Chatrium Hotel Riverside Bangkok, Emporium Suites by Chatrium, Chatrium Golf Resort Soi Dao Chanthaburi, Chatrium Residence Sathon Bangkok and Maitria Hotel Sukhumvit 18 – A Chatrium Collection
Myanmar: Chatrium Hotel Royal Lake Yangon
2. Instant Redemption Rewards are applicable only for Chatrium stays towards free nights and expenses charged to the member's room and dining in any/all restaurants of the participating hotels/residences.
3. Redeemed rewards are not transferrable, exchangeable, replaceable or transferrable for cash or credit.
4. In the case of any dispute, the decision of Chatrium Point Plus shall be final.

Complimentary Room Nights using Instant Rewards

1. Advance reservation (at least 72 hours) for instant rewards is recommended to ensure availability at the participating hotels/residences. Members must quote their e-voucher code.
2. All Instant Rewards reservations must be guaranteed with a valid credit card which must be presented upon check-in.
3. Instant Rewards reservations need to be cancelled a minimum of 24 hours prior to the date of arrival in order to avoid a one-night penalty charge. If members do not use their Instant Reward, the corresponding points will be automatically deducted from their CPP account.
4. Blackout dates may apply and may be added with or without prior notice. Please visit the Chatrium website of the individual hotels for a current list of blackout dates.
5. E-vouchers are valid for three (3) months from the date of issue. The expiry date is specified on the voucher.
6. E-vouchers cannot be used in conjunction with any other offers and/or promotions.
7. In the case of any dispute, the decision of the property concerned shall be final.

Using Instant Room Vouchers

- Once a room e-voucher is created via the CPP Mobile App send it to the property's reservation department
- You will then receive confirmation containing the applicable terms and conditions
- Upon check-in, you will need to present your e-voucher with the code on your mobile phone to the Front Desk staff and click the "Usage Voucher" tab in the mobile application
- The Front Desk staff will process your reward

Complimentary F&B Dining using Instant Rewards

1. To enjoy the offer, present your e-voucher code upon arrival to the restaurant staff and mention that you would like to use the Instant Reward.
2. Then click the "Usage Voucher" in the mobile application.
3. Instant Rewards can be used for partial or full payment of your restaurant bill.
4. Instant Rewards cannot be used to pay for the service charge element of your bill.
5. E-vouchers are valid for three (3) months from the date of issue. The expiry date is specified on the voucher.
6. E-vouchers cannot be used in conjunction with any other offers and/or promotions.
7. In the case of any dispute, the decision of the property concerned shall be final.

Using Instant Rewards

- Once an F&B e-voucher is created via the CPP mobile app, you will need to present your e-voucher with the code on your mobile phone to the F&B staff and click the "Usage Voucher" tab in the mobile application
- A maximum of 15 vouchers can be used one event per one time only
- F&B staff will process your reward



APPLICATION FORM

Discover Chatrium Point Plus – our loyalty program. As a valued member, you can earn points whenever you stay or make bookings at our luxury properties in the legendary cities of Bangkok and Yangon. Sign up now – FREE – and return the completed form to Front Desk. Enjoy our warm hospitality, generous bonuses and great discounts.

Apply for : Personal Corporate

Title : Mr. Ms. Mrs.

First Name : Last Name :

Nick Name : Date of Birth : DD MM YYYY

E-mail :

Position :

Company :

Address :

City : State/Province :

Country : Postal Code :

Telephone : Fax :

Mobile Phone :

Guest of : Chatrium Hotel Riverside Bangkok Chatrium Golf Resort Soi Dao Chanthaburi
 Chatrium Hotel Royal Lake Yangon Chatrium Residence Sathon Bangkok
 Emporium Suites by Chatrium Maitria Hotel Sukhumvit 18 - A Chatrium Collection

Accept Terms & Conditions

Accept Chatrium communication by post or e-mail

CHATRIUM HOTELS & RESIDENCES

28 Charoenkrung Soi 70, Bangkoklame, Bangkok 10120, Thailand

T: +66 (0) 2307 8888 F: +66 (0) 2307 8899 E: plus@chatrium.com

www.CHATRIUM.com

Signature:

.....

Date: / /



REDEMPTION FORM

Please complete details in BLOCK LETTERS and return to Chatrium Hotels and Residences
 E-mail: plus@chatrium.com Fax: 66 (0) 2 307 8899

NO.	DESCRIPTION	REWARD CODE	QUANTITY	POINTS

Chatrium Point Plus+ No: _____ Company Name: _____

First name: _____ Last name: _____

Tel. No: _____ Mobile No: _____ Fax No: _____ Address: _____

E-mail: _____

PLEASE NOTE:

Redemption Forms may be faxed starting on the first business day. Upon the member making a redemption request, the CHR corporate office will process the order and will contact the member within 7 working days.

- Voucher rewards will be available for pick up within 15 working days at CHR corporate office or can be sent to the address specified on file
- The member must pay 3% withholding tax on merchandise or product that exceeds Baht 1,000 value.

If a particular merchandise or product is no longer available or is out of stock, CHR reserves the right to cancel, change or substitute the rewards at any time with or without notice. The manufacturer's warranty on the merchandise or product, if any, is the only warranty covering merchandise or product rewards. CHR makes no guarantees, warranties or representations of any kind, expressed or implied, with respect to the merchandise rewards offered.

Voucher rewards are not exchangeable, refundable or redeemable for cash; and cannot be replaced if lost or stolen. Additional Terms & Conditions appearing on the voucher reward imposed by the merchant or retailer will also apply.

Chatrium Point Plus+ Member Signature

Date ____/____/____

Please return this form to Chatrium Hotels & Residences
 fax: 66 (0) 2 307 8899

CHATRIUM

HOTELS & RESIDENCES

CHATRIUM
HOTEL

RIVERSIDE · BANGKOK

CHATRIUM
HOTEL

ROYAL LAKE · YANGON

EMPORIUM SUITES
BY CHATRIUM

BANGKOK

CHATRIUM
GOLF RESORT

SOI DAO · CHANTHABURI

CHATRIUM
RESIDENCE

SATHON · BANGKOK

CHATRIUM
RESIDENCE

RIVERSIDE · BANGKOK

MATRIA
HOTEL

SUKHUMVIT 14
A CHATRIUM COLLECTION

CHATRIUM HOTELS & RESIDENCES

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www.CHATRIUM.com